

CPAP Supply USA State Specific Privacy Policy

Last updated: August 15, 2024

[CLICK HERE TO DOWNLOAD A PRINTABLE COPY OF THIS STATE SPECIFIC PRIVACY POLICY.](#)

IN ADDITION TO THE TERMS AND CONDITIONS OF THE CPAP SUPPLY USA PRIVACY POLICY, THIS STATE SPECIFIC PRIVACY POLICIES PROVIDES ADDITIONAL OR DIFFERENT PRIVACY TERMS REGARDING THE COLLECTION, USE, AND DISCLOSURE OF CERTAIN INFORMATION ARISING OUT OF YOUR ACCESS AND USE OF OUR SITE IF YOU ARE A RESIDENT OF THE STATE OF **CALIFORNIA, COLORADO, CONNECTICUT, DELAWARE, INDIANA, IOWA, MONTANA, OREGON, TENNESSEE, TEXAS, UTAH OR VIRGINIA.** **[CLICK HERE TO REVIEW THE GENERAL CPAP SUPPLY USA PRIVACY POLICY.](#)**

To learn more about consumer privacy rights in the specific states listed above and how to exercise them, visit:

- [California – California Consumer Protection Act \(CCPA\)](#)
- [Colorado – Consumer Protection Act \(CPA\)](#)
- [Connecticut – Connecticut Data Privacy Act \(CTDPA\)](#)
- [Delaware – Delaware Personal Data Privacy Act \(DPDA\)](#)
- [Indiana – Indiana Consumer Data Protection Act \(INCDPA\)](#)
- [Iowa – Iowa Consumer Data Protection Act \(ICDPA\)](#)
- [Montana – Montana Consumer Data Privacy Act \(MCDPA\)](#)
- [Oregon – Oregon Consumer Protection Act \(OCPA\)](#)
- [Texas – Texas Data Privacy and Security Act \(TDPSA\)](#)
- [Utah – Utah Consumer Protection Act \(UCPA\)](#)
- [Virginia – Virginia Consumer Data Protection Act \(VCDPA\)](#)

Your Rights

This section describes data privacy rights you may have and how to exercise them. Depending on applicable law where you reside, you may be able to assert certain rights related to your personal information identified below. If any of the rights listed below are not provided under law for your jurisdiction, we have absolute discretion in providing you with those rights.

- **To access:** you can obtain information relating to the processing of your personal information and a copy of such personal information.
- **To erase:** you can require the deletion of your personal information to the extent permitted by law. We may also deny your deletion request to detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, or prosecute those responsible for such activities. We will notify any third party that we have shared your personal information with and instruct the third party to delete your personal information.

- To object: you can object to the processing of your personal information on grounds relating to your particular situation. In cases of opposition to the processing of personal information the Company reserves the right to assess the application, which will not be accepted if there are legitimate reasons to proceed with the processing that prevail over your freedoms, interests and rights.
- To rectify: where you consider that your personal information is inaccurate or incomplete, you can require that such personal information be modified accordingly.
- To restrict: you can request the restriction of the processing of your personal information.
- To withdraw your consent: where you have given your consent for the processing of your personal information, you have the right to withdraw your consent at any time.
- To data portability: you have the right to have the personal information you have provided to us returned to you or, where technically feasible, transferred to a third party.
- To know: you have the right to be informed if in the last 12 months the Company has disclosed, sold or shared your personal information to a third party.
- To correct: you have the right to request to correct any inaccurate personal information about you. If any personal information requires correction, the Company will use commercially reasonable efforts to fulfill your correction request.

To appeal: In some jurisdictions, applicable law may give you the right to appeal an action by Company with regard to a privacy request.

Exercising Rights

Depending on your state's privacy law(s), you may exercise your rights to know, delete or correct by only you, or someone legally authorized to act on your behalf, may make a request to know, delete or correct related to your personal information. Depending on your jurisdiction, your ability to submit multiple requests within the same 12-month period may be limited.

The verifiable consumer request must (i) provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal data only, and (ii) describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it. You may designate an authorized agent to make a request on your behalf subject to proof of identity and authorization. We may request that your authorized agent have written permission from you to make requests on your behalf and may need to verify your authorized agent's identity. We will only use personal data provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.

Response Timing and Format

We will confirm receipt of your request within 10 business days. If you do not receive confirmation within the 10-day timeframe, please contact as provided "Contact" section below. The Company endeavors to substantively respond to a verifiable consumer request within 45 days of its receipt. If we require more time (up to another 45 days), we will inform you of the reason and extension period in writing.

Depending on your state’s privacy law(s), any disclosures we provide will only cover the 12-month period preceding our receipt of your request. The response we provide will also explain the reasons we cannot comply with a request, if applicable. For data portability requests, we will select a format to provide your personal information that is readily useable and should allow you to transmit the information from one entity to another entity without hindrance.

We do not charge a fee to process or respond to your consumer request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

Anti-Discrimination

The Company will not discriminate against you for exercising any of your rights stated above. Specifically, unless permitted by law, the Company will not:

- Deny you goods or services.
- Charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties.
- Provide you a different level or quality of goods or services.
- Suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

Privacy Policy updates

We reserve the right to amend this State Specific Privacy Policy at our discretion and at any time. Any changes will be posted on this page with an updated revision date. By using the Website, or interacting with us, you agree to be bound by the Privacy Notice as posted.

Contact

If you have any questions, comments, or requests, please contact us:

by mail:

CPAP Supply USA
c/o Privacy Officer
19387 U.S. 19 North
Clearwater, Florida 33764

by telephone:

[1-866-560-CPAP \(2727\)](tel:1-866-560-CPAP)

or through our online privacy request form available at:

[CPAP Supply USA/contact](https://www.cpapsupplyusa.com/contact)